

Please enter the **CUSTOMER PO NUMBER** found on your packing slip

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STOP!

Entering the incorrect number could cause your return to be delayed. Make sure you are using the "Cust PO No" listed on the packing slip. Please call us if you cannot locate this number.



Monday—Friday 8am—5pm CST (877) 789-4400

Please fill out this form and include with your return.

Name: _____

Address: _____

City: _____

State/Province: _____

Zip/Postal Code: _____

Country: _____

Phone Number: _____

Email Address: _____

Items being returned:

SKU	QTY Returned	Return Code	RETURN CODES
_____	_____	_____	A Item Defective B Item Ordered in Error C Returning Gift D Doesn't Fit E I Don't Like It F Wrong Item Shipped
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	

CUSTOMER RETURN FORM

Should you wish to return your product, we would be glad to issue you with a refund, provided it is returned within 30 days of our shipping date.

All items will be inspected upon return. Items must be in new condition—this means the tags attached, unworn and not washed.

Shipping charges on returned merchandise are not refundable. We recommend you return your merchandise using a method that will provide you with a proof of delivery. We cannot be held responsible for packages lost in return transit.

Orders shipped to destinations outside the United States may have been subject to customs tariffs, duties, and sales tax assessed upon receipt of the merchandise. None of these fees, tariffs, or taxes are refundable as BDU.COM does not collect them.

All returned merchandise must be accompanied by this Customer Return Form. Incomplete forms may delay the processing of your refund. Please allow 14 days for BDU.COM to receive and process your refund.

If you paid with a credit card, the refund will be posted to your credit card account. PO orders will receive a credit against the PO.

ORDERS RETURNED WITHOUT A "CUSTOMER PO NUMBER" MAY FACE DELAYS IN PROCESSING

Include the completed form above with your return.
Enter the RMA Number on the label below, and affix this shipping label to your package.

BDU.COM
700 AIRPORT ROAD
WAVERLY, TN 37185

Cust PO no: □ □ □ □ □ □ □ □ □ □

ATTN: RETURNS

You MUST write the "Cust PO No" from your packing slip on the outside of your package to ensure delivery.